Company-wide capacity. Usage-scaled cloud.

Register limits apply across the whole company. Cloud reporting is invoiced per company, with the amount scaled by covered stores and reporting registers. A company fee is not an unlimited-resource allowance.

Confirmed: $850/local register; backoffice $250 one-time/user or $35/user/year; reporting setup starts at $225 and Essential at $35/month. Reporting base rates, included counts, extra-register/store monthly rates and allowances on page 2 are approved. **[P]** marks new prices or eligibility still requiring approval. Currency labels are omitted.

Package / tier	Company registers	Local licence	Cloud / hosted billing
Gravity Basic	1	$850 / local register	Optional reporting: page 2
Gravity Intermediate	2-5	$850 / local register	Optional reporting: page 2
Gravity Advanced	6+	$850 / local register	Optional reporting: page 2
G-Force Basic	2 [P]	$850 / local register	From $30/company/month + usage
G-Force Intermediate	2-5	$850 / local register	From $55/company/month [P] + usage
G-Force Advanced	6+ [P]	$850 / local register	From $95/company/month [P] + usage
Skyline Basic	1 [P]	Only local seats in a qualified mixed deployment	$35/hosted register/month + extra-store service [P]
Skyline Intermediate	2-5 [P]	Only local seats in a qualified mixed deployment	$50/hosted register/month [P] + extra-store service [P]
Skyline Advanced	6+ [P]	Only local seats in a qualified mixed deployment	$70/hosted register/month [P] + extra-store service [P]

Counting rules

Count the company's licensed logical register seats in the active grant/subscription, local and hosted together. These are not concurrent backoffice users or cashier logins. An idle/offline register still occupies its seat. Every added local seat needs its own licence; each hosted seat needs its subscription. Capacity bands do not provide free registers.

Gravity is local without compulsory cloud reporting. G-Force starts at two registers; Basic's exact two-seat allowance and Skyline bands remain proposed. Advanced is the proposed name replacing Pro. Gravity's earlier maximum of two licensed backoffice users remains unchanged.

Available now: seven-day free Gravity trial through the Windows Gateway. No earlier $200/$450 company feature-tier upgrade is added to these capacity prices.

Optional cloud reporting: a base plus usage

For local customers who do not choose an online package. One company invoice covers the named stores/registers in the quote. The following monthly base rates, included counts and additional register/store charges are owner approved, effective 24 November 2026.

Reporting plan	Base / month	Included stores / registers	Extra register / month	Extra store / month
Essential	$35	1 store / 1 register	$5	$15
Plus	$55	1 store / 2 registers	$7.50	$20
Advanced	$85	1 store / 5 registers	$10	$25

Monthly formula: base + extra-register rate x max(total reporting registers - included registers, 0) + extra-store rate x max(covered stores - 1, 0). Included registers are a company total, not a new free allowance for every extra store.

Approved reporting allowances - per covered store

Profile	Local reporting upload target	Reporting storage / store	Online history / store
Essential	Every 60 minutes	5 GB	12 months
Plus	Every 15 minutes	20 GB	24 months
Advanced	Every 5 minutes	50 GB	36 months

Setup and resource boundaries

Setup: $225/company for the first connected store. Propose $100 for each additional store onboarding. Standard remote register enrollment is included within the agreed scope; unusual migration, hardware or site work is quoted separately. Existing qualified enrollments are reused on upgrade rather than automatically billed again.

Scale protection: propose an Enterprise quotation above 25 company registers, above 10 covered stores, or for transaction/transfer/storage patterns outside the profile. Advanced still means 6+; the threshold is a quotation boundary, not a licence maximum. No automatic overage billing.

Storage: 1 GB = 1,000,000,000 bytes. Reporting data plus retained managed exports/media count toward each store's allowance. No automatic pooling between stores. Local disks, hosted operational databases and recovery backups have separate agreed capacity/retention.

Reporting only: any Gravity capacity tier can choose a reporting profile. The add-on does not host checkout, give a recovery server, or grant full Cloud Management.

Online packages and examples

Keep ownership and resource charges separate. Cloud Management rates are company-level bases with explicit register/store adjustments.

G-Force tier	Company base / month	Included local stores / registers	Extra local register / month [P]	Extra local store / month [P]
Basic	$30	1 / 2	$5	$15
Intermediate	$55 [P]	1 / 2	$7.50	$20
Advanced	$95 [P]	1 / 6	$10	$25

G-Force uses the same base-plus-usage formula as standalone reporting. Basic starts with two registers; Intermediate covers the 2-5 company band; Advanced starts at six. Cloud Management includes its selected reporting profile: do not charge the standalone reporting plan again.

Skyline tier	Per hosted register / month	Extra hosted store / month after the first [P]
Basic	$35	$15
Intermediate	$50 [P]	$20
Advanced	$70 [P]	$25

Skyline reporting-register charges are already covered by the hosted register subscription: no second per-register reporting fee. The extra-hosted-store service fee reflects store-specific reporting/storage overhead. Hosted checkout acts on the connected hosted service; it does not wait for a 60/15/5-minute reporting upload interval.

Why a larger company does not pay only $35

Approved reporting example	Monthly calculation	Total / month
Essential: 1 register / 1 store	$35 base	$35
Essential: 5 registers / 2 stores	$35 + 4 x $5 + 1 x $15	$70
Advanced: 10 registers / 3 stores	$85 + 5 x $10 + 2 x $25	$185
Essential: 25 registers / 10 stores	$35 + 24 x $5 + 9 x $15	$290

The 10-register/3-store Advanced reporting example has $8,500 in separate local register licences and proposed setup of $225 + 2 x $100 = $425. Its $185 monthly reporting charge does not include backoffice access, accounting or assurance.

Mixed deployment and data lifecycle

Plan group	Deployment scope
Gravity	Local registers. Optional reporting does not convert them into hosted seats.
G-Force Basic / Intermediate	Local registers plus the chosen Cloud Management profile.
Skyline Basic / Intermediate	Hosted registers under their hosting plan.
G-Force Advanced / Skyline Advanced	Proposed mixed local/hosted eligibility, subject to explicit authority design and qualification.

Mixed billing: count once, charge the correct service

Company tier qualification uses all local and hosted seats together. Local seats pay local licences; hosted seats pay hosted subscriptions. Compute Cloud Management usage from only the covered local stores/registers, and hosted-store adjustments from only the hosted stores. If no local-management scope exists, do not charge a local Cloud Management base. Do not duplicate included reporting charges.

Example [P]: four registers at local Store A plus two at hosted Store B = six company registers. At Advanced, local licences are $3,400; local Cloud Management is $95/month and two hosted subscriptions are $140/month, total $235/month before backoffice, accounting, assurance, setup or other extras. This is a pricing illustration, not deployment approval.

Technical boundary: ADR-041/071 requires clear store/location authority and shared-data ownership. Mixed eligibility is not proof of delivered general hybrid synchronization. No same-store dual writers, automatic financial failover or offline checkout is implied.

Sync and retention definitions

Sync target: the local reporting upload cadence while connectivity and services are healthy, not an SLA or a delay on sales/payment processing. The dashboard should show the last successful update. Reconnection/retries must not duplicate or silently discard records.

History: rolling 12/24/36-month online reporting windows per covered store. These do not authorize deletion of original transactions, accounting confirmations or audit evidence. Required balances/carry-forward data must keep current reports consistent. Local and hosted source records have separate documented retention.

Quota: monitor each store at 80% and 95%. Notify the administrator and agree an upgrade or capacity change. Define safe reporting-upload/queue behavior at the quota; never silently purge financial evidence, lose source transactions or levy unapproved overages.

Downgrade/cancellation - proposed: agree effective billing dates; offer a 30-day export window for affected reporting history and review deletion after 90 days, with applicable holds/exceptions. Backups expire under a separately disclosed policy. Do not cancel earned local perpetual rights when reporting/Cloud Management ends. Skyline hosting still needs its active subscription.

Confirmed charges and final approvals

Item	Price / treatment	Status
Local register licence	$850/local register; perpetual eligible-version rights	Confirmed
Backoffice access	$250 one-time/user OR $35/user/year. Gravity maximum two licensed backoffice users.	Confirmed
QuickBooks Online integration	$35/month OR $30/month billed annually as $360/year. Intuit subscription separate.	Confirmed
QuickBooks Desktop connection	$240/accounting company/file/year	Proposed [P]
Advanced Inventory	$250/local store, one-time; separately licensed	Proposed [P]
Menu Boards	$120/active display/year	Proposed [P]
Local Software Assurance	15% x $850 = $127.50/local register/year. First-year inclusion undecided.	Proposed [P]
Skyline hosted software updates	Included; no separate local Software Assurance	Existing policy
Local HQ, business modules, support, hardware, installation, migration and training	Scope and price separately	Quotation

What is settled

Company-wide register limits; company-level reporting invoices that scale with registers and stores; approved reporting monthly bases of $35/$55/$85, included company registers of 1/2/5 and one store, extra-register rates of $5/$7.50/$10 and extra-store rates of $15/$20/$25; per-covered-store 60/15/5-minute reporting targets, 5/20/50 GB reporting storage and 12/24/36-month history. Gravity is not a one-register-only product. The seven-day Gravity trial is available.

What still requires owner approval

$100 extra-store setup; higher-tier G-Force/Skyline bases and hosted-store fees; Enterprise quotation threshold; exact G-Force/Skyline Basic/Advanced bounds; mixed-hosting eligibility; other proposed add-ons and assurance/support terms. Name the licensed stores, register seats, retention exceptions and capacity scope on each quote.

Release control: standalone reporting monthly pricing is finalized and approved. Terms marked [P] elsewhere remain proposals and must not be sold as approved prices. This schedule is not a customer-specific quote. No portal price, licence grant, synchronization schedule or data-deletion job is changed. Qualify the actual service before promising these targets to customers. Currency labels remain omitted.